



America

# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

**Cisco Systems, Inc.**  
**170 West Tasman Drive**  
**San Jose, CA 95134-1706 USA**

(All facilities listed on Appendix)

has implemented a Management System in accordance with:

**ISO 9001:2015**

The scope of this Management System includes:

**Design, Development, Manufacturing  
Operations, Sales, Customer Experience  
Services and Support for Networking, Data  
Center, Communications, Video, Collaboration  
and Security Products, Solutions and Services**

Certificate Expiry Date: February 19, 2021

Certificate Registration No: 951 00 0875

Effective Date: February 20, 2018

Reissue Date: February 21, 2020



  
Mark Alpert  
Vice President, Business Assurance





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	North America		North America
1,3	Canada: Calgary, Alberta	3	US: Omaha, NE
3	Canada: Edmonton, Alberta	3	US: Overland Park, KS
3	Canada: Halifax, Nova Scotia	1	US: Pasadena, CA
1,2	Canada: Kanata, Ontario	3	US: Pewaukee, WI
3	Canada: Montreal, Quebec	3,4	US: Phoenix, AZ
3	Canada: Quebec	3	US: Pittsburgh, PA
1	Canada: Saint Laurent, Quebec	3	US: Pittsford, NY
3	Canada: Ottawa	3,4	US: Pleasanton, CA
3,4	Canada: Toronto, Ontario	1,3,4	US: Rancho Cordova, CA
1,3	Canada: Vancouver, British Columbia	3	US: Reno, NV
3	Canada: Winnipeg, Manitoba	1,2,3,4	US: Research Triangle Park, NC
3,4	Costa Rica: San Jose	1,2,3,4	US: Richardson, TX
3	Dominican Republic: Santo Domingo	1,2,3	US: Richfield, OH
2,3,4	Mexico: Guadalajara	3	US: Richmond, VA
2,3,4	Mexico: Mexico City	3	US: Ridgeland, MS (Jackson, MS)
3	Mexico: Nuevo Leon	1	US: Rockville, MD
2	Mexico: Juarez	3,4	US: Rosemount, IL (Chicago, IL)
3	Panama: Panama City	3	US: Saint Petersburg, FL
3	Puerto Rico: San Juan	3,4	US: Salt Lake City, UT
3	US: Albany, NY	3	US: San Antonio, TX
3	US: Albuquerque, NM	3	US: San Diego, CA
3	US: Anchorage, AK	1,3,4	US: San Francisco, CA
1,2,3	US: Allentown, PA	1,2,3,4	US: San Jose, CA
1,3	US: Alpharetta, GA	1,3	US: Seattle, WA
3	US: Atlanta, GA	3	US: Southfield, MI
1,2,3,4	US: Austin, TX	3	US: Spokane, WA
3	US: Baton Rouge, LA	1	US: Spring, TX
1,3,4	US: Bellevue, WA	3	US: Tallahassee, FL
3	US: Bentonville, AR	1	US: Tulsa, OK
3	US: Birmingham AL	1	US: Waltham, MA
3	US: Birmingham AL	3	US: Washington, DC
3	US: Bloomington, IL	3	US: West Des Moines, IA
3	US: Bloomington, MN	3	US: Woodcliff Lake, NJ
3	US: Boise, ID		Asia
3	US: Boston, MA	3	Azerbaijan: Baku
1,3	US: Boulder, CO	3	Bahrain: Al Manamah
1,2,3,4	US: Boxborough, MA	3	Bangladesh: Dhaka
2,3	US: Carlsbad, CA	1,2,3,4	China: Beijing
1	US: Cambridge, MA	3	China: Chengdu
3	US: Camp Hill, PA	3	China: Chongqing
3	US: Carmel, IN	2,4	China: Dalian
3	US: Charlotte, NC	3	China: Fuzhou
3	US: Chesterfield, MO	3,4	China: Guangzhou
3	US: Clovis, CA (Fresno, CA)	1,2,3	China: Hangzhou
3	US: Colorado Springs, CO	1	China: Hefei
3	US: Columbia, SC	3	China: Nanjing
3	US: Cordova, TN	1,2,3,4	China: Shanghai
1,3,4	US: Costa Mesa, CA	2,3	China: Shenzhen
1,3	US: Denver, CO	1	China: Suzhou
3	US: Dublin, OH	2,3,4	China: Hong Kong
3,4	US: Englewood, CO	3	China: Wuhan
3	US: Farmington, CT	3	China: Xi'an
1,3,4	US: Fulton, MD	1,2,3,4	India: Bangalore
3	US: Franklin, TN (Nashville, TN)	1,3	India: Chennai
3	US: Glendale, CA	3	India: Hyderabad
3	US: Grand Rapids, MI	3,4	India: Mumbai
3	US: Greensboro, NC	3	India: New Delhi
1,3,4	US: Herndon, VA	3,4	India: Gurgaon
3	US: Honolulu, HI	1,3,4	India: Pune
1,2,3	US: Houston, TX	3,4	Indonesia: Jakarta
3	US: Irvine, CA	1,3,4	Israel: South Netanya
1,3,4	US: Iselin, NJ	1	Israel: North Park
3	US: Jacksonville, FL	1	Israel: Tel Aviv
3	US: Knoxville, TN	3	Japan: Fukuoka
1,3	US: Lake Oswego, OR	3	Japan: Nagoya
3	US: Las Vegas, NV	3	Japan: Osaka
1,2,3,4	US: Lawrenceville, GA	3	Japan: Sapporo
3	US: Louisville, KY	3	Japan: Sendai
3	US: Madison, WI	2,3,4	Japan: Tokyo
3	US: Mason, OH (Cincinnati, OH)	3	Jordan: Amman
3	US: Malvern, PA	3	Kazakhstan: Almaty
3	US: Melville, NY	3	Kuwait: Kuwait City
3,4	US: Miami, FL	3	Lebanon: Beirut
3	US: Moorestown, NJ	2,3	Malaysia: Bayan Lepas
3,4	US: New York, NY	3,4	Malaysia: Kuala Lumpur
3	US: Norwalk, CT	3	Pakistan: Islamabad
3	US: Oakland Park, FL (Fort Lauderdale)	3	Pakistan: Karachi
3	US: Oklahoma City, OK	3	Oman: Muscat

<http://www.tuvamerica.com/cisco/9001/>

[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 1 – Certificate 951 00 0875



America

# CERTIFICATE

Asia	Europe
3 Philippines: Taguig	1,3,4 Czech Republic: Prague
3 Qatar: Doha	3 Denmark: Aarhus
3,4 Russia: Moscow	3 Denmark: Copenhagen
3 Russia: Novosibirsk	3 Finland: Espoo
3 Russia: Saint Petersburg	1,3 France: Mougins
3 Saudi Arabia: Dhahran	3 France: Cesson Sevigne
3 Saudi Arabia: Jeddah	1,2,3,4 France: Issy les Moulineaux
3,4 Saudi Arabia: Riyadh	3 France: Lyon
1,2,3,4 Singapore: Singapore	3 France: Strasbourg
3 South Korea: Daejeon	3 France: Toulouse
3 South Korea: Pusan	3,4 Germany: Berlin
3,4 South Korea: Seoul	3 Germany: Bonn
3 Sri Lanka: Colombo	3,4 Germany: Dusseldorf
1,2,3 Taiwan: Taipei	3,4 Germany: Eschborn
2,3,4 Thailand: Bangkok	1,3,4 Germany: Munich
3 Turkey: Ankara	3 Germany: Hamburg
3,4 Turkey: Istanbul	1 Germany: Kassel
3,4 United Arab Emirates: Dubai	1 Germany: Koln
3 Vietnam: Hanoi	3 Germany: Mannheim
3 Vietnam: Ho Chi Minh City	1 Germany: Nuremberg
Australia/New Zealand	3 Germany: Stuttgart
3 Australia: Adelaide	3 Greece: Athens
3 Australia: Brisbane	3,4 Hungary: Budapest
3,4 Australia: Canberra	3 Iceland: Reykjavik
3,4 Australia: Melbourne	3 Ireland: Dublin
1,2,3,4 Australia: North Sydney	1,3 Ireland: Galway
3 Australia: Perth	3,4 Italy: Rome
1,3,4 Australia: St. Leonards	1,2,3,4 Italy: Vimerate
3 New Zealand: Auckland	3 Latvia: Riga
3 New Zealand: Wellington	3 Lithuania: Vilnius
South America	3 Luxembourg: Luxembourg
3 Argentina: Buenos Aires	3 Macedonia, Republic of: Skopje
3 Brazil: Brasilia	1,2,3,4 Netherlands: Amsterdam
3,4 Brazil: Rio De Janeiro	1,2,3,4 Norway: Oslo
2,3,4 Brazil: Sao Paulo	3,4 Poland: Warsaw
3,4 Chile: Santiago	2,3,4 Poland: Krakow
3,4 Columbia: Bogota	2,3,4 Portugal: Lisbon
3 Columbia: Medellin	3 Romania: Bucharest
3 Ecuador: Quito	3 Serbia: Belgrade
3 Peru: Lima	3 Slovakia: Bratislava
3 Venezuela: Caracas	3 Slovenia: Ljubljana
Africa	3 Spain: Barcelona
3 Algeria: Algiers	3,4 Spain: Madrid
3,4 Egypt: Cairo	3 Sweden: Goteborg
3 Senegal: Dakar	1,3,4 Sweden: Stockholm
3 Kenya: Nairobi	3 Switzerland: Bern
3 Morocco: Casablanca	1,3,4 Switzerland: Zurich
3 Nigeria: Lagos	1,3 Switzerland: Rolle
3 South Africa: Cape Town	1 Switzerland: Ecublens
3,4 South Africa: Johannesburg	3 Ukraine: Kiev
3 Tunisia: Tunis	1 United Kingdom: Belfast
Europe	1 United Kingdom: Crawley
1 Armenia: Yerevan	3 United Kingdom: Edinburgh
3 Austria: Salzburg	1,2,3,4 United Kingdom: Feltham
3,4 Austria: Vienna	3,4 United Kingdom: Glasgow
1,2,3,4 Belgium: Diegem	1,3,4 United Kingdom: London
3 Belarus: Minsk	3,4 United Kingdom: Manchester
3 Bosnia and Herzegovina: Sarajevo	1,2,3,4 United Kingdom: Reading
3 Bulgaria: Sofia	1 United Kingdom: Uxbridge
3 Croatia: Zagreb	

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

<http://www.tuvamerica.com/cisco/9001/>

[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 2 – Certificate 951 00 0875